

## CCWD Alternative Water Quality Emergency Notification Program

In the event of imminent danger to the health of the CCWD water users, the following five-point plan shall be implemented.

### 1. Electronic Notification

Immediate posting to the Canebrake Community Website (<https://canebrakewater.specialdistrict.org/>) and dissemination of that posting to all customers email addresses on file as well as posting on the private Canebrake Facebook Group.

### 2. Onsite System Status Signs

Large system status signs (1' x 4') are attached to permanent steel stands at locations within Canebrake but not visible from County Hwy S2. These stands are designed to allow one or more signs (messages) to be attached. Signs have notification on both sides. Font is large enough to read from a moving car. No signs are deployed when the system is operating normally.

Main use cases and corresponding messages are included below.

| <u>Main Uses Cases</u>  | <u>Message</u>                          |
|---|---|
| <ul style="list-style-type: none"><li>• Parts of the Water System Shut off due to Repairs.</li><li>• Coliform or E-Coli Positive test results</li></ul>                                     | WATER OFF<br>BOIL WATER                 |
| <u>Secondary Uses Cases</u>   | <u>FUTURE Message</u>                   |
| <ul style="list-style-type: none"><li>• Emergency Use Only - Natural Disaster, Fire, Pump Broken, Need water for non-drinkable reasons.</li><li>• Water is dangerously unhealthy.</li></ul> | LIMIT WATER USAGE<br>DO NOT DRINK WATER |

### 3. Onsite Posting of System Status at Community Center and Mailboxes

Canebrake residents use the McKeeney Hall Community Center and check mail at the community mailboxes. The notification shall be immediately posted on bulletin boards at both locations.

### 4. Hand Delivery of Paper Notice to the Resident Front Door

The three residents that are concerned that they will not see the entrance signs, nor read their email, nor will they see the notices posted at the mailboxes and the community center, nor receive a telephone call, will have a paper notice delivered to their front door.

### 5. Automated Call to all Residents on Record

Future addition: Using an automated calling network, CCWD will place a call to all residents to inform them of the emergency situation.